United Hospital Fund
July, 2015

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President & CEO
ICL
People get better with us.

The Perfect Public Health Storm

- High Rates of Illness
- High Rates of Suffering
- Extremely High Costs
- Early Death
People get better with us.
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Impact of ICL services across programs: One Year Snapshot

Living in the Community
• From intake to fourth report:
  – 67% reduction in hospitalizations for Mental Health
  – 45% reduction in hospitalizations for Physical Health
  – 50% decrease for ER use for Mental Health
  – 26% decrease ER use for Physical Health

Improved Quality of Life
• Increased Control
• Better Quality of Life
• More Effectively deal with Problems

Average of 90 days between each report

Percent of Clients reporting ER/ Hospital Use

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Future Mainstream Pathway of Service

Referral Source
- Public
- SPOA

Service Type
- Clinic
- PROS
- ACT

EHR
AZ

Payor
- DSM-V
- MCO

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DSM-V

Program   Payer
Volume   Outcome

Prior Authorization
Concurrent Review

Utilization Management
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Conceptual

Operational