UHF’s Annual New York Medicaid Conference

Ensuring the Long-Term Success of DSRIP: SI PPS

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Expanding Primary Care & Care Management Capacity

**Patient-centered Medical Home**
Provided technical assistance for 2014 PCMH Level 3 recognition

- Engaged 25 practices and 100+ PCPs in obtaining PCMH recognition
- Connecting practices with NYS funded Technical Assistance vendor

**Clinical Interoperability**
Enrolling primary care practices in RHIO/hospital ED notification system

- Direct data feeds
- DSRIP dashboard for tracking population health measures

**Care Coordination & Care Management**
4,000 individuals receiving intense care management services

- SI Cares Health Home At-Risk includes 8 community partners
- Health Coaches/Care Managers embedded in ambulatory and inpatient sites
- Referrals for pediatrics asthmatic patients for home visit assessments
- Medication adherence programs for managing patients better

**Co-location**
Working with MCOs to reduce barriers to Primary Care Integration

- All primary care sites in PPS network co-located with Behavioral Health specialists for screening & assessments
- Collaboration with SIPCW to build buprenorphine prescriber capacity
- Connecting partners to Mental Health Service Corps
Strengthening the Behavioral Health Infrastructure

Establishing and sustaining resources & partnerships to improve access and care

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**Improving Capacity and Linkages to BH Services**

- **Peer Recovery Network**
  - Staffing in clinical & criminal justice sites
  - Training/Certification with DSRIP funds
  - Long-term training program
  - Friendship Benches

- **24/7 SI Connect Call Center**
  - Appointments
  - Transportation

- **24/7 Crisis Stabilization & Respite Centers**

- **ED Warm Handoff Program**
  - Reduce avoidable SUD-related ED visits
    - Peer support
    - Level of care assessment
    - Expedited linkages to SUD treatment providers
    - Linkage to care coordination and other support services

- **HOPE (Heroin Overdose Prevention and Education) Program**
  - Post-arrest & pre-arraignment diversion
    - Peer support, naloxone training, assessments
    - Linkage to services, provider meaningful engagement

- **24/7 Resource & Recovery Centers**
  - Online Provider Directory
  - Search App and Resource Guides

- **Expanding of Treatment Provider Availability**

- **Expansion of Behavioral Health Stigma Training**
  - Training provides overview of behavioral health stigma in language and workplace

- **Workforce development**

- **Expansion of NYPD training & Naloxone distribution**

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**Integrative Treatment**

- **Collaborative Care Support**
  - Coaching and technical assistance to medical practices to integrate BH clinicians & services

- **Clinical Detailing**
  - Outreach to medical providers with various key messages and resources (Bupe Detailing, Behavioral Health Detailing)

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**Shifting Community Norms**

- **Social Media Campaigns**
  - Holiday Blues
  - New Year’s Resolution
  - Watch Your Words

- **Behavioral Health Stigma Training**
  - Training provides overview of behavioral health stigma in language and workplace

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Privileged and Confidential
Prepared in accordance with the Public Health Law Section 2805 j through m and Education Law Section 6527

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# System-Wide Response

## Prevention
- Proactive identification of individuals at risk
- Naloxone distribution and training
- School-based initiatives
- Community/family involvement
- PSAs

## Treatment
- Safe prescribing guidelines
- SBIRT screening
- Intensive recovery model and follow up post OD
- Respite beds
- Expanded MAT waivered providers

## Technology
- CHESS Health Addiction Treatment Platform
- Screening tools
- Data sharing/RHIO/Consent
- Web-based dashboards
- OD surveillance and predictive analytics

## Workforce
- Educate and certify peer recovery coaches
- MH/EAP workers
- CASACs
- Motivational Interviewing training

## Law Enforcement
- Local and state police
- Drug courts
- Cut-off supply
- Community Justice Center
- HOPE expansions