

Medicaid in New York: Centering Communities Post-COVID

July 15, 2021

Medicaid Conference Webinar FAQs

1. How do I attend the conference?

Please register [here](#). Registration is free. After you register, you attend via internet browser [here](#).

2. What is Brandlive?

Brandlive is the platform for the Medicaid Conference and it provides live videos in real-time.

3. What are the system requirements to view the Medicaid Conference in Brandlive?

A computer with at least Mac OS x 10.6 or Windows 7 with latest updates or a modern mobile device with internet browsing capability. Internet download speeds of at least 3Mbps are recommended for a quality viewing experience. Lower speed will affect the quality of the video.

4. Which internet browsers are most compatible to view the Medicaid Conference in Brandlive?

The Medicaid Conference Brandlive site is compatible with the Firefox, Internet Explorer, Safari, Edge, Chrome, and Opera. Please download the latest version of the internet browser you are using to ensure the best results. Also, all modern mobile browsers will work.

5. I have the system requirements listed above and am using one of the internet browsers listed above but I still cannot access the event site because it is blocked. What should I do?

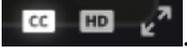
If you are watching the Medicaid Conference from your office, your system administrator may be blocking video transmissions with a firewall. You will need to contact your system administrator (i.e., IT department or tech support) for assistance. More details [here](#).

Alternatively, you can try to register on a smart phone, which may avoid firewalls from your system administrator. Also, using an internet browser's incognito or private mode may provide access.

6. I am trying to register multiple people from my organization. How do I do this?

Self-registration is required because Brandlive utilizes the IP address, the unique address associated with each device and location, to recognize registrants. This means that only one person can register for the event from a single device and location.

7. How do I turn closed captioning on and off?

To turn on closed captioning, select the closed captioning icon  at the bottom right, near the full screen and high-definition icons . When you click the closed captioning icon, select Live caption. To turn off closed captioning, select the closed captioning icon, then select None.

8. Can I leave the webinar and come back later? How do I do this?

Yes, you can leave the webinar at any point by exiting out of the Brandlive window. You can return to the webinar through the link in your registration confirmation as many times as you need.

9. Will the slides be available?

The approved slides will be posted on the UHF website 1-2 weeks after the conference.

10. Is the session being recorded? Will participants get a copy of the recording?

The available recording will be emailed to registered participants a few days after the conference.

11. Can I ask the presenters questions?

The keynote presenter, panel moderators, and fireside chat hosts will take questions from the audience. Please put your question in the comment and question box on the top right of the event page. Note, the questions will be sent directly to the speakers and will not appear in the audience chat.

12. Is there a full agenda with break times?

You can find a full agenda with times [here](#), please scroll down on the page to view the full agenda. There will be short breaks between sessions and a longer break for lunch.

13. Where can I find more information about today's speakers?

All speakers' bios are posted [here](#).

14. Is there a conference hashtag for me to use on social media?

Yes, the conference hashtag is #UHFMedicaid21. Please feel free to use it when tweeting about the conference.